

Safeguarding Adult Review 7 minute brief Anne



1. The Care Act 2014

Section 44 of the Care Act 2014 stipulates that the Safeguarding Adult Board (SAB) has a responsibility to authorise the commissioning of a Safeguarding Adults Review (SAR). A review is required to be undertaken if the Board considers that there is significant learning to be gained across partner agencies.

2. Background

Anne was a White British woman who was 33 years of age at the time of her death. Anne lived alone in a one bedroomed flat. Anne passed away in January 2023. For some months prior to Anne's death she had repeatedly declined access to her flat to her housing provider. Anne was found in the living room of her flat where she was surrounded by thousands of empty bottles of alcohol and food packaging,

3. SAR Themes

- The extent to which professionals recognised safeguarding concerns and took appropriate action/Working with people who misuse alcohol/meeting Anne's eligible needs/impact of the Covid-19 pandemic/impact of the 'cost of living crisis'/agencies response to agoraphobia.

4. Good Practice

the review identified areas of good practice - Anne's GP Practice gained quite a sound understanding of her needs/Practitioners had positive relationships with Anne/Anne's 'voice' was captured well at times

5. Key Learning

Important learning about self-neglect and how to respond to it - importance of taking opportunities to 'find the person'/Multi-agency meetings should be integral to practice/Agoraphobia is highlighted as a potential contributory factor to self-neglect and hoarding and reasonable adjustments should be made to enable people to engage/.

Increase professional awareness of the option of referral of a family member of someone with problematic alcohol use/ Housing providers to consider, the additional needs when tenants move from supported housing to general needs accommodation/Options in the system to access Mental Health Support need to be considered/All staff across organisations are appropriately trained in Adult Safeguarding,

6. Recommendations

TASPb to :-

- 1 review the multi-agency approach to self-neglect
- 2 be assured where tenants are being supported through action planning, all identified actions are completed in a timely manner.
- 3 disseminate the learning from this SAR to include, agoraphobia is highlighted as a potential contributing factor to self-neglect and hoarding and to ensure any necessary reasonable adjustments, can be offered.
- 4 request commissioned providers promote professional awareness amongst key partners of the availability of an offer of a referral for support to family members of people with problematic alcohol or substance use.
- 5 to create a case study to inform future training in respect of lawfully conducting assessments when the person refuses.
- 6 that all contacts received by Tameside Community Gateway are recorded and dealt with in accordance with Community Gateway policy and procedure
- 7 assurance from all partner agencies which had contact with Anne, that their staff receive the necessary training and support to respond to adult safeguarding concerns
- 8 Learning for professionals includes the importance of the prevention principle of adult safeguarding

7. Learning Resources

Link to [TASPb SAR for Anne](#)